Karnataka Gramin Bank

(A scheduled Bank established by Govt of India- Sponsored by Canara Bank)

Head Office : Ballari

AMENDMENT No 1 to RFP Ref: KaGB/Project Office/RFP/03/2024-25 dated 12.06.2024 for "SELECTION OF SERVICE PROVIDER FOR SUPPLY, CONFIGURATION, IMPLEMENTATION AND MAINTENANCE OF ENDPOINT DATA LOSS PREVENTION (DLP) SOLUTION".

The amendments to the RFP are covered in this document. All other instructions, terms & conditions of the above RFP remain unchanged.

Please take note of the amendments and the replies to pre-bid queries attached while submitting your response to subject RFP.

Date: 27-06-2024

Sd/-
General Manager

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Sl No	Clause No	Existing Clause	Amended Clause
1	RFP Page No.15 - Section C - Clause 1.4 Time Schedule	Entire endpoint DLP solution end to end should be completed within 8 weeks from the date of acceptance of the purchase order which includes supply of Hardware, OS, Software, License, Database etc and also installation, configuration, implementation of all the deliverables/solution as well as agents (if required) in all the endpoints by building redundancy in both DC as well as DRC in Active-Active High availability mode.	Entire endpoint DLP solution end to end should be completed within 10 weeks from the date of acceptance of the purchase order which includes supply of Hardware, OS, Software, License, Database etc and also installation, configuration, implementation of all the deliverables/solution as well as agents (if required) in all the endpoints by building redundancy in both DC as well as DRC in Active-Active High availability mode.
2	RFP Page No.19 - Section C - Clause 6 Training (If required by the Bank): 6.2	Apart from the above, on one more occasion during the contract period, the Selected Bidder has to provide training to 10 people nominated by Bank every year for a period of 2 days, without any additional cost to the Bank.	Apart from the above, on one more occasion during the contract period, the Selected Bidder has to provide training to 10 people nominated by Bank for a period of 2 days, without any additional cost to the Bank. The total number of trainings in the entire contract period will be 2.
3	RFP Page No.57 - Section G - 26.4. Security Management: 26.4.2	Bidder must have a documented patch management and distribution process that ensures security patches are applied to all systems (including servers, workstations, and laptops) that process and/or store Bank Sensitive Data.	Bidder must have a documented policy management and distribution process that ensures security patches are applied to all systems (including workstations, and laptops) that process and/or store Bank Sensitive Data.
4	RFP Page No.57 - Section G - 26.4. Security Management: 26.4.4	Bidder must employ network security architectural components (to include, at a minimum, firewalls, and network intrusion detection/prevention solutions) to adequately protect all systems.	Clause stands removed

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Sl No	Clause No	Existing Clause	Amended Clause
5	Annexure - 1 Eligibility Criteria Declaration - Page No. 3 Point No.6	The Bidder must have successfully Supplied Configured, Implemented and Maintained Endpoint Data Loss Protection (DLP) solution with minimum 5000 endpoints in at least one PSU/Government Organizations / Scheduled Banks/Insurance Companies/BFSI in India, during last three financial years.	The Bidder must have successfully Supplied Configured, Implemented and Maintained Endpoint Data Loss Protection (DLP) solution with minimum 5000 endpoints in at least one PSU/Government Organizations / Scheduled Banks/Insurance Companies/BFSI in India, during last five financial years.
6	Annexure - 1 Eligibility Criteria Declaration - Page No. 3 Point No.7	Bidder should be having minimum accreditations of ISO:9001:2015	Bidder should be having minimum accreditations of ISO:27001:2013
7	Annexure - 2 Scope of Work - Page No. 1 Sl No.9	The solution should include an inbuilt option without additional requirements for applying labels within office applications.	The solution should include an inbuilt option without additional requirements for applying labels within office applications by properly making the appropriate classifications suitable to enterprise class standards.
8	Annexure - 2 Scope of Work - Page No. 2 Sl No.12	The proposed solution should be able to perform following searches: a. e-mail sent from or to any email address b. traffic sent across protocols or ports c. Documents leaving the network based on document type/ document properties	The proposed solution should be able to perform following searches: a. traffic sent across protocols or ports b. Documents leaving the network based on document type/ document properties
9	Annexure - 2 Scope of Work - Page No. 2 Sl No.13	The solution must automatically classify and protect files and emails according to predefined policies without requiring manual intervention.	The solution must automatically classify and protect files according to predefined policies without requiring manual intervention.

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Sl No	Clause No	Existing Clause	Amended Clause
10	Annexure - 2 Scope of Work - Page No. 2 Sl No.14	The proposed solution should support : a. Scanning file formats such as (Word, excel, ppt, xls) b. Non textual pdf, xps c. data in archival tools (.zip/rar/.7z/.tar). Alert presence of encrypted archived files d. analyze encrypted data over web proxies e. analyze data sent over corporate email (organizational/non organizational)	The proposed solution should support : a. Scanning file formats such as (Word, excel, ppt, xls) b. Non textual pdf, xps c. data in archival tools (.zip/rar/.7z/.tar). Alert presence of encrypted archived files
11	Annexure - 2 Scope of Work - Page No. 7 Information Protection: Data Loss Prevention (Data Loss Prevention - Policies) Sl No.08	Shows a policy tip and sends an email notification to users when they attempt to share protected sensitive information with people outside/inside your organization.	Clause stands removed
12	Annexure - 2 Scope of Work - Page No. 8 Information Protection: Data Loss Prevention (Data Loss Prevention - Policies) Sl No.17	Ability to search across all captured data, across all workloads during investigations and incident response workflows.	Ability to search across all captured data, across all endpoints during investigations and incident response workflows.